

PRODUCT / SERVICE DETAILS

Product / Service Codes for this feedback
(Supplier must be registered for these codes)

01 • 16 • 03

01 • 17 • 02

02 • 07 • 06

Product / Service
Description

Supply of Fire-fighting, Cleaning Products and Oil Recovery Equipment

Delivery Date or Review Period Start Date

Review Period End Date
(if applicable)

Under £50,000

£50,000-£300,000

£300,000-£1 million

Over £1 million


Order / Contract No
(Optional for own use)

Value for period

SCORES

| ELEMENT | SCORE | | | | | | | | | | Not Applicable | Disagree | |
|-----------------------------------|-------|---|----------|---|----------|---|------|---|-----------|----|----------------|----------|--|
| | POOR | | MEDIocre | | ADEQUATE | | GOOD | | EXCELLENT | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | | |
| 1. Product Quality | | | | | | | | | | | | | |
| 2. Service Quality | | | | | | | | | | | | | |
| 3. Project Management | | | | | | | | | | | | | |
| 4. Documentation | | | | | | | | | | | | | |
| 5. Planning and Delivery | | | | | | | | | | | | | |
| 6. Supplier Management | | | | | | | | | | | | | |
| 7. Installation and Commissioning | | | | | | | | | | | | | |
| 8. Health and Safety | | | | | | | | | | | | | |
| 9. Environment | | | | | | | | | | | | | |
| 10. Competence and Training | | | | | | | | | | | | | |
| 11. Innovation and Improvement | | | | | | | | | | | | | |
| 12. Organisation | | | | | | | | | | | | | |
| 13. Facilities | | | | | | | | | | | | | |
| 14. Commercial Management | | | | | | | | | | | | | |
| 15. Customer Interfaces | | | | | | | | | | | | | |

JOINT AGREEMENT

| Feedback agreed by Buyer / Client*  | Feedback agreed by Supplier |
|--|---|
| *If Buyer / Client is not an Achilles FPAL Registered Subscriber tick box <input type="checkbox"/> | |
| Buyer / Client Name: | Supplier Name: Oil Technics Ltd. & Oil Technics (Fire Fighting Products) Ltd. |
| Location: | Achilles FPAL Supplier Number: 10050093 |
| Representative's Name: | Representative's Name: Pauline Petrie |
| Position: | Position: Commercial Manager |
| Signature: | Signature: |
| Date: | Date: |
| E-mail: | E-mail: pauline@oiltechnics.com |
| Tel No: | Tel No: +44 (0) 1561 361 515 |

Completed Reports should be returned to Achilles FPAL:
By Fax: 01224 337544 / By email to: pf@achilles.com
By Post to: Achilles Information Ltd T/A First Point Assessment (FPAL), Assessment Services, 7 Burnbank Business Centre, Souterhead Road, Altens, Aberdeen AB12 3LF

| For Office Use Only | |
|---------------------|----------------------------|
| PF Indent: | Initials and Date Entered: |

Completion Guidance

SUPPLIER PERFORMANCE

REPORT 1

PRODUCT / SERVICE DETAILS

Product / Service Codes for this feedback (Supplier must be registered for these codes) _ 3 _ * 4 _ * 4

Product / Service Description: **Cementing services on Southern North Sea**

Delivery Date or Review Period Start Date: **01/01/2015** Review Period End Date (if applicable): **05/01/2016**

Order / Contract No (Optional for own use) Value for period: Under £50,000 £50,000-£200,000 £200,000-£1 million Over £1 million

SCORES

| ELEMENT | SCORE | | | | | | | | | | Not Applicable | Disagree | |
|-----------------------------------|-------|---|----------|---|----------|---|------|---|-----------|----|----------------|----------|---|
| | POOR | | MEDIocre | | ADEQUATE | | GOOD | | EXCELLENT | | | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | | | |
| 1. Product Quality | | | | | | | | | | | | | V |
| 2. Service Quality | | | | | | | | V | | | | | |
| 3. Project Management | | | | | | | | | V | | | | |
| 4. Documentation | | | | | | | V | | | | | | |
| 5. Planning and Delivery | | | | | | | | V | | | | | |
| 6. Supplier Management | | | | | | | V | | | | | | |
| 7. Installation and Commissioning | | | | | | | | | | | | | V |
| 8. Health and Safety | | | | | | | | V | | | | | |
| 9. Environment | | | | | | | | V | | | | | |
| 10. Competence and Training | | | | | | | V | | | | | | |
| 11. Innovation and Improvement | | | | | | | | V | | | | | |
| 12. Organisation | | | | | | | | V | | | | | |
| 13. Facilities | | | | | | | | | V | | | | |
| 14. Commercial Management | | | | | | | | V | | | | | |
| 15. Customer Interfaces | | | | | | | | | V | | | | |

JOINT AGREEMENT

Feedback agreed by Buyer / Client*

*If Buyer / Client is not an Achilles FPAL Registered Subscriber tick box

Buyer / Client Name: **ConocoPhillips UK Ltd**

Location: **Leman**

Representative's Name: **Kevin Wright**

Position: **Asset Manager**

Signature: *[Signature]*

Date: **06/01/2016**

E-mail: **info@cup.ukoil**

Tel No: **01224337524**

Feedback agreed by Supplier

Supplier Name: **Plug-it Ltd**

Achilles FPAL Supplier Number: **10047001**

Representative's Name: **Craig Thompson**

Position: **Operations Manager**

Signature: *[Signature]*

Date: **06/01/2016**

E-mail: **c.thompson@plug.com**

Tel No: **01224 337528**

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By Fax: 01224 337544 / By email to: pf@achilles.com

By Post to: Achilles Information Ltd T/A First Point Assessment (FPAL) Assessment Services, 7 Burnbank Business Centre, Souterhead Road, Altens, Aberdeen AB12 3LF

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PF Incent: Initials and Date Entered:

Mandatory information required

1. Add appropriate product/service code (up to max 3), that the supplier is registered under.
2. Describe the work.
3. Add details of the period that the feedback covers or provide the delivery date.
4. Add contract/order value for period
5. Jointly agree the scores – preferably in a face to face meeting but can be by phone/e-mail. Not all elements may be applicable. Only score one element once.
6. Add ALL contact details of both parties agreeing scores, including signatures.

Best practice tips

- ✓ For the report to be accepted for entry on the Achilles FPAL database, the Performance Feedback report **must be fully completed and signed**.
- ✓ Agree which party will forward Performance Feedback reports to Achilles FPAL for database entry.
- ✓ Detailed Guidance Documents are available on www.fpal.com to Achilles FPAL Subscribers by accessing the Document Library option on the main menu.

Achilles FPAL
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